

PLEASE READ THESE TERMS & CONDITIONS CAREFULLY

All orders and consultations are to be made during Custom Bully business hours:
Monday to Sunday, from 9AM to 7PM.

There is a 15 shirt minimum for wholesale orders.

In order to ensure excellent customer service, please be clear on your design ideas. If you are having trouble, please visit our website to view samples.

ALL CONSULTATIONS ARE LIMITED TO 30 MINUTES. After 30 minutes you will be subject to \$25.00 per hour in consultant fees.

All customers must fill out an order form for each Design. Please include garment detailed information: Brand, Color, size scale and quantity are a must.

Please provide a clear due date and shipping information to solidify order.

First Time Customers are subject to 'Pay in Full' in advance prior to processing order.

ALL ORDERS UNDER \$200 MUST BE PAID IN FULL

In order to start the production process ALL JOBS require a Payment/Deposit.

75% DEPOSIT on jobs with current customer supplied goods and 100% Payment on orders that CB will supply shirts for.

We accept CASH, CHECK, VENMO, MASTER CARD, VISA, AMERICAN EXPRESS & DISCOVER

Customer canceling an order within 4 days of deposit is subject to a 15% fee of the total of the invoice.

NO REFUNDS on orders already printed. NO EXCEPTIONS.

CUSTOMERS PROVIDING ARTWORK CAN E-MAIL FILES TO: custombully@gmail.com

All custom art will be charged \$25/HR. Price includes labor in details for complex artworks, logos and revisions.

*One Time STANDARD SCREEN & FILM SET UP fee IS \$30 PER INK COLOR

We Do Not Sell Our Screens.

STANDARD TURN-AROUND TIME ON ALL ORDERS: 4-7 Business Days after your payment is processed and your artwork is approved.

RUSH SERVICES

Orders inside 3 days require additional payment:

3 Days = 25%

2 Days = 50%

Next Day = 100%

RETURNS/ REFUNDS POLICY:

It is the customer's responsibility to carefully review all invoices and proofs prior to approving them. There are no cash or credit card refunds; CB only offers refunds in the form of a credit to your account for future orders. Customers have 3-DAYS from receiving the order to make any claims of unsatisfactory for credit.

SHIPPING

The price for shipping will depend on the number and weight of boxes, and will be billed accordingly to those specifications after the completion of printing. We are not responsible for late deliveries due to shipping company errors, weather delays or any other circumstances beyond our control.

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